

Examples of messages welcomed:

- suspicious characters checking gardens for parcels or trying car doors
- a found open parcel/wallet etc
- moped phone thieves in the area
- a broken grate to be careful around
- community events
- traffic issues
- an elderly person needing help with shopping
- free used furniture
- information from other groups or sites that may be useful to us
- a compliment about another neighbour's garden or Christmas decorations
- tips to keep us safe/prevent crimes
- recommendations for something that could benefit us
- someone needing help walking a dog
- sharing some excess food before it expires
- tips relevant to our homes as most of us live in very similar properties
- messages for friendship, invitation for meet ups or mention of loneliness. Nobody should feel isolated, your neighbours are listening, suggest a social event if you wish
- and whatever else is on our minds that affect others within the locality.

Be reflective of our values and be neighbourly: we aspire to be good neighbours.

- Use positive and friendly language – do not make light of serious messages, but do use clear calls to action, to show how people can take positive action to make a change
- Use emojis to bring a light-hearted tone & break up longer paragraphs into 'bullet points'
- Never swear or use discriminatory or derogatory language

Community focused: we bring people together.

- Tag people, themes, and companies relevant to developing your community
- Include relevant images or videos within your posts to grab the attention of residents
- Inspire people with simple actions to show those who want to know how to get involved
- Share positive, inspirational stories which highlight how people are making a difference

How I moderate

- I will always aim to be fair, base decisions on the rules above, and apply the rules to everyone equally.
- I may intervene in arguments/serious discussions if required but I am not here to 'manage' conversations. I aim to just keep it a safe and positive environment for you to all feel an equal part of.
- I do not moderate the community 24/7 but will check daily and will always try to respond to reports and issues as soon as possible.
- Posts that break the rules will result in a warning or even removal of that person.
- Repeatedly breaking the rules will lead to anyone living at your home address being banned from the group.

I am just a neighbour and local mum myself so please be patient with me and support me in this journey and I will try my best to ensure you all have a pleasant experience. Remember – messages post immediately and may be read before being retracted so be careful and analyse what you are about to post before you click send. Consider what others may think of it and be mindful of how it may affect anyone else.

PLEASE ONLY SEND INITIAL MESSAGES/OFFERS/EVENTS.

ANY REPLIES/CONVERSATIONS MUST TAKE PLACE IN PRIVATE MESSAGING.